

# THE CLOSET

## CONSIGNMENT AGREEMENT 2024

Thank you for choosing to sell with us! Please read this form carefully and sign your name and signature where required. Be sure to place the completed form inside your Thrift Bags before sending them back.

### WE ACCEPT

- New or near new women's clothing
- New or near new women's shoes
- New or near new women's activewear
- Women's unworn swimwear, sleepwear and intimate wear (must be new with tags and protective liners)
- New or near new women's accessories (bags, wallets, clutches and belts)
- Jewellery (necklaces, bracelets, new with tags earrings, sunglasses, and watches)

**We only accept mid-priced, premium, and designer brands. We do not accept fast fashion brands due to the low prices that we fetch for them and the very high rate of returns. Fast fashion items will be rejected even if they are new with tags. See the full list of rejected brands on our Seller's Guide Pdf.**

### QUALITY STANDARDS

We will not accept any items that are:

- Showing signs of wear; stained, dirty, or faded
- Have odours, rips, tears, stretching or pulling
- Items that have been altered after purchasing
- Shoes that are dirty, scuffed and appear obviously worn
- Outdated items (except authentic premium and designer vintage items)
- Clothing displaying inappropriate or offensive messages, words, or images
- Any form of slippers, hair accessories, work uniforms or costumes
- Home-made items
- Items with brand and size tags removed
- Fake or counterfeit items or items obtained illegally
- Older than 4 years (except genuine vintage pieces)

**Please ensure your clothing is freshly laundered or dry cleaned before you send them to us. Items that are new with tags do not have to be laundered if they present in a brand new and unworn state and there are no apparent odours. Similarly, shoes, handbags and accessories must be cleaned before sending.**

For detailed instructions on how to complete the consignment process, scan the QR code to read our Seller's Guide PDF.



# TERMS & CONDITIONS



## Listing Products

The initial listing price for consigned items will be determined by The Closet at the company's absolute and sole discretion. If your clothes do not sell within 9 weeks of listing, The Closet, at its discretion, may decide to reduce the listing price.

If the item remains unsold for a total of 12 weeks, The Closet may deactivate the online listing and relist it at a later date, return it to you, or donate it to a charity. This is dependent upon the option you've selected on your Consignment Agreement Form. This will be done without notice.

Once processed, your items cannot be returned to you until after the 12 week listing period. You will be responsible for postage costs for the items that you have indicated you want returned on your consignment form.

## Rejected Items

The Closet reserves the right to reject any items that do not comply with the listing requirements stated on both the Consignment Form and the Seller's Guide at its sole discretion. Rejected items will either be returned to you at your cost or donated to a charity of the Closet's choosing. You may select which option you prefer on your Consignment Agreement. If neither option is selected, any rejected items will be donated.

## Payouts

Your payout is a percentage of The Closet's selling price. It increases with the selling price and is subject to change. The adjacent table (fig. 1.1), illustrates what percentage of the selling price you will be paid for individual items. Sale price is inclusive of GST.

Payments to sellers are made once a month and payments are inclusive of any items that have sold during that month. Payouts will vary if items have been sold at a discounted price, either due to the item having been listed for more than 9 weeks, or if it was sold as part of a price promotion or sale. This will be done without notice.

fig. 1.1

Selling Price (incl. GST.)	Payout Percentage
<b>Under \$30</b>	10%
<b>\$20- \$49.99</b>	20%
<b>\$50 - \$99.99</b>	35%
<b>\$100 - \$199.99</b>	55%
<b>\$200+</b>	65%

# TERMS & CONDITIONS



## Returned Items

If a purchasing customer returns an item to us and payment for the item has already been made to you, the item will become the property of The Closet to deal with as it wishes.

## Seller's Guarantee

Unless otherwise specified, you guarantee authenticity of consigned goods and indemnify The Closet of any damages, fees, and costs that may occur, including return of buyer's purchase price, as a result of items not being authentic. Additionally, you warrant legal ownership of all items free of any liens and encumbrances.

The Closet will not be liable for any damages or loss of your items, regardless of who caused the loss or damage.

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**By signing below, you indicate acceptance of our terms and conditions as set out in our Selling Guide and in the Consignment Agreement:**

**Full Name:**

**Signature:**

**Date:**

# CONSIGNMENT FORM



Please complete the form below and include this, along with your signed Consignment Agreement in your Thrift Bags.

PERSONAL DETAILS

Full Name:

Email:

Phone:

BANK DETAILS

Bank Account Number:

BSB:

ADDRESS

Street Address:

Suburb:

State:

Postcode:

UNSOLD ITEMS

**If my consignment items do not sell, I would like The Closet to:**

Return my items  
at my cost:

Donate my items  
to charity:

REJECTED ITEMS

**If my consignment items are rejected, I would like The Closet to:**

Return my items  
at my cost:

Donate my items  
to charity:

**LIST YOUR ITEMS ON THE NEXT PAGE.**

# CONSIGNMENT ITEMS



Brand	Description	Colour	Size	Original Purchase Price

